GEORGIA'S SUCCESSFUL E-GOVERNMENT JOURNEY

CONT_ACT RIGA2013: E-GOVERNMENT CONTENT AND ACTIONS – EFFECTIVE PUBLIC SERVICES

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UN E-GOVERNMENT SURVEY 2012

	Rank 2012	Index 2012	Index 2010	index 2008
E-Government	**72**	0.5563	**100**	**100**
Online Service	**43**	0.6013	101/0.2476	89/0.3545
Human Capital	**65**	0.8348	53/0.9156	56/0.921
Infrastructure	**104**	0.2328	116/0.1164	107/0.1072
E-Participation	**73**	0.2105	132/0.0571	143/0.0455

**Networked Readiness Index 2013
Global Information Technology Report**

Country	⬆	Rank 2013	Score 2013	Rank 2012	Rank 2011
Georgia	**23**	**65**	3.93	**88**	**93**

GEORGIA SHORTLISTED FOR BRIGHT SPOT AWARDS

WHERE GEORGIA STARTED FROM

- **Create information systems**

- **Digitalize internal information resources**

- **Automate information flows**

- **Create data centers**

- **Establish connection between agencies and regional offices**

Business Registry - 2006

IT CRUCIAL TO DELIVER REFORM BENEFITS

Reform

Efficiency

Transparency

Time

Cost

Availability

Accountability

INFORMATION TECHNOLOGIES

SUCCESSFUL PROJECTS

- **e-abstracts,** Property registration
- Business Registry, **business online registration**
- Civil Registry

- **e-ID card** Biometrical Passport
- **e-signature,** digital signature
- **e-filing system**

- Case management system for **tax disputes**
- Central data storage and reporting system;

- Electronic Treasury project - **e-treasury**
- **Electronic system for VAT invoices;**
- Automation of the Ministry of Internal Affairs;
- Case management program for Ombudsman;

- **Computerization of schools**. Schools are equipped with computers and all schools are connected to internet

- **Netbooks for all first graders**
- Student Information System-ongoing;

- **National school exam on-line**
- Automated case management system for court system;

- **e-Auction of state property;**

- **e-Procurement**
- **e-Auction of Tbilisi City Hall;**
- Automation project of Enforcement Bureau

- **e-notary project;**
- Electronic directory system for state newspaper and legislative base – **Official Gazette;**
- Automation project of Social Subsidies Agency
- Real Time Gross Settlement System of National Bank
- Investment Management System of National Bank
- Core Banking System of National Bank

- **Chancellery automation project** is being implemented in all large ministries.

- **Criminal case management system**

- Uniform Registry of Public Information – **Registry of Registers**

- **Proactive disclosure** of Public information

- **Electronic application system** to public authorities

MINISTRY OF JUSTICE OF GEORGIA

DATA EXCHANGE
AGENCY

G2B SYSTEMS

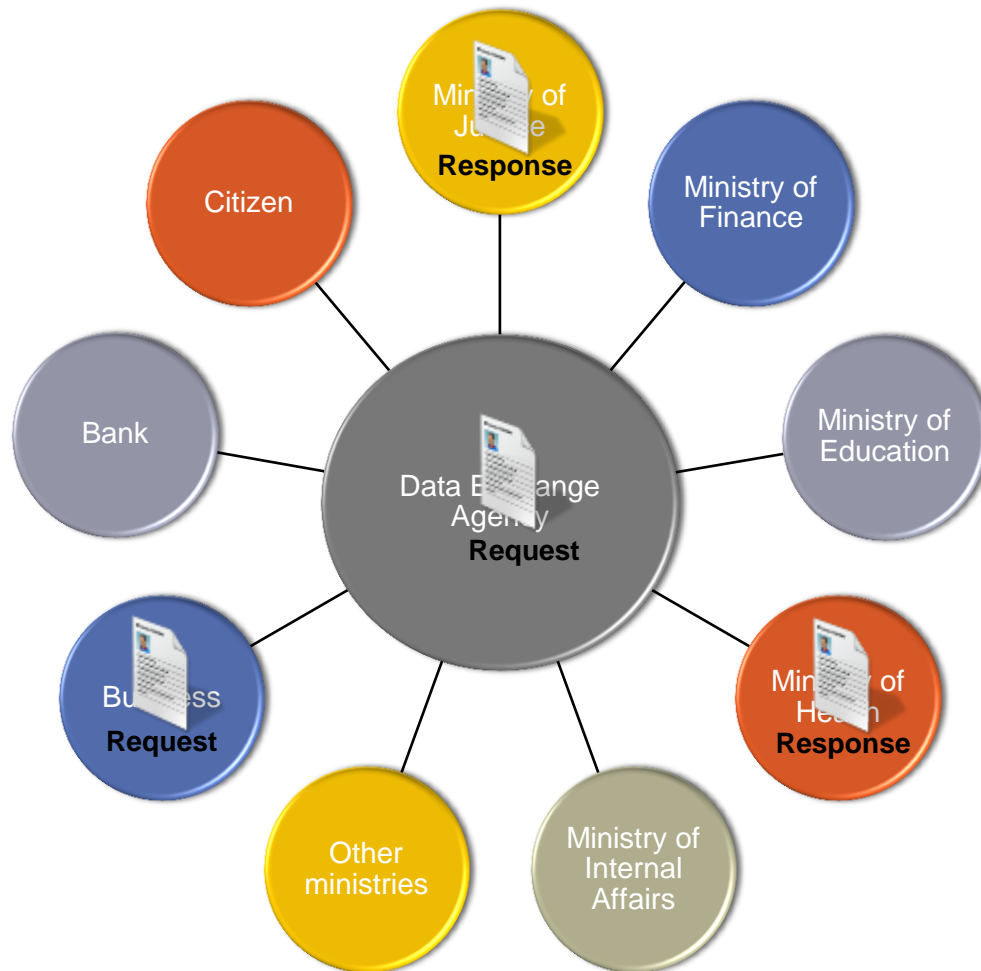|	
E-Procurement System	E-Notary
E-Auction	E-Official Gazette
E-Filing	Online Car Registration
E-Invoice	Online Business Registration
E-Appeals	Business and Property e-abstract
E-Stamp (ongoing)	Online Business and Property Registers
E-Construction Permits	Trade Facilitation System

"ARCHITECTURE" OF E-GOVERNANCE SERVICES
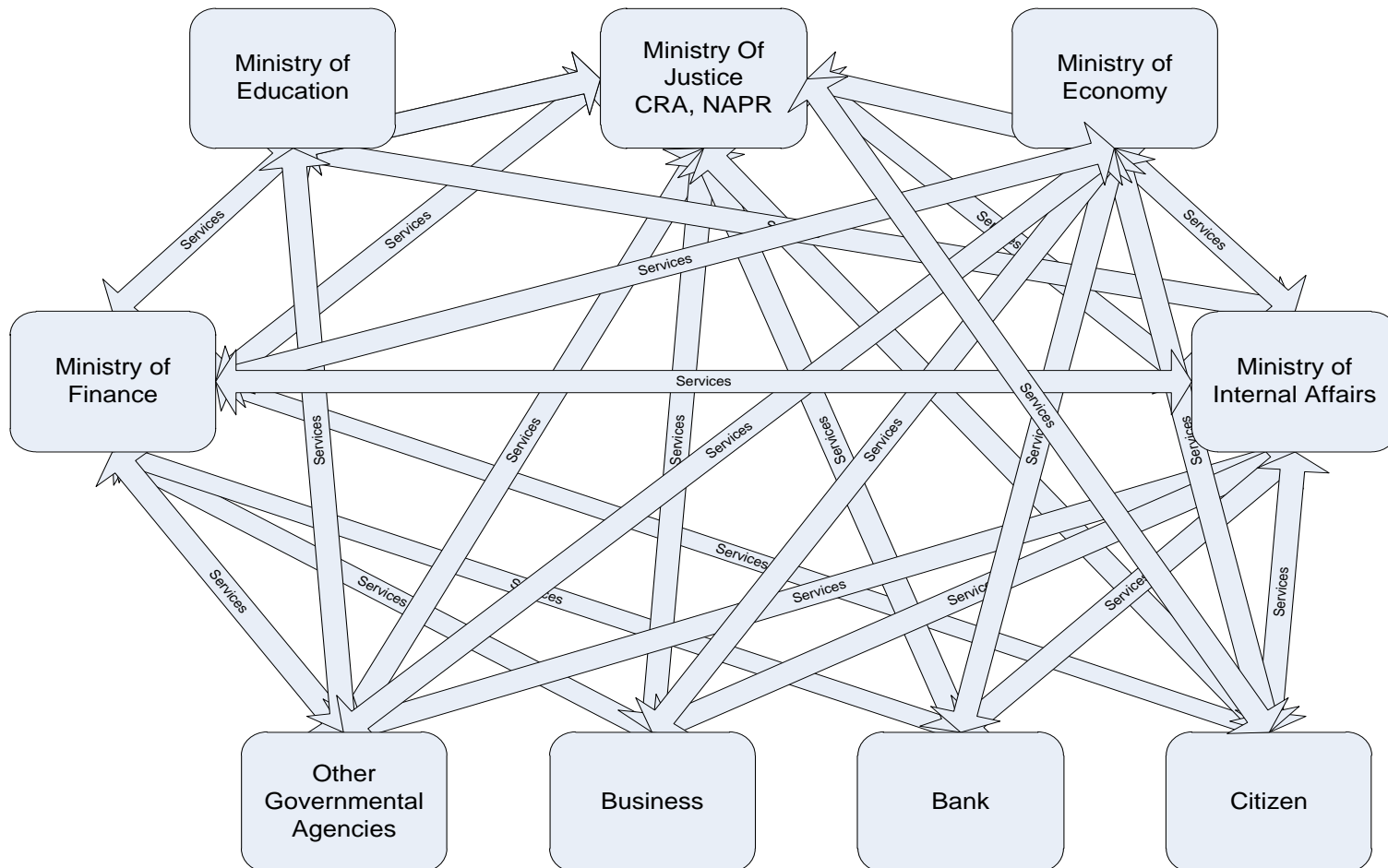
DATA EXCHANGE INFRASTRUCTURE

CITIZEN'S CENTRIC SYSTEM

State E-Governance System

Unified Automated Statistical Data

Automated Data Processing

Medical Service

Education

Migration, Registration

Property

Demographic and other Personal Data

CITIZEN

Economic Activities

State Development Planning, Forecast

Social Condition

Effective Public Policy
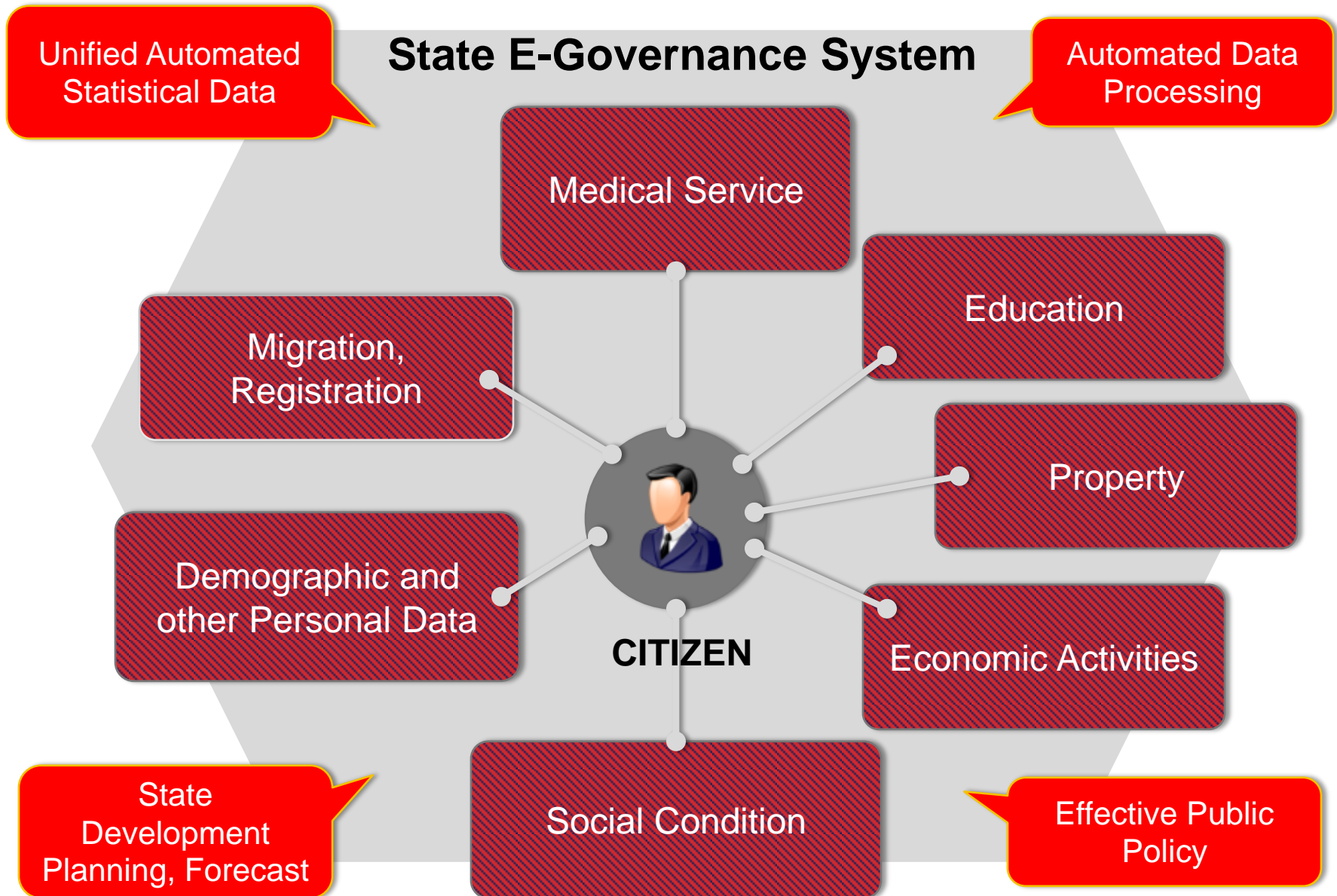
PUBLIC SERVICE HALL

MY.GOV.GE – ONE-STOP SHOP FOR E-SERVICES

1. Citizen's personal page;
2. Catalog of e-services;
3. Utility payments;
4. Online interaction;
5. Business online Registration.

THANK YOU FOR YOUR ATTENTION!

Nata Goderdzishvili

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Ministry of Justice of Georgia

www.dea.gov.ge; www.my.gov.ge; www.cert.gov.ge